

Appendix One: National Care Standards Regulations

Regulation 69 – Duties in relation to allegations of abuse and neglect

- (1) The chief executive must ensure that any information disclosed passing on concerns in relation to a risk of harm caused by abuse or neglect of a child or young person in care or custody is responded to.*
- (2) In carrying out the process for responding to the information, the chief executive must ensure that –*
 - a. The response is prompt; and*
 - b. The information is recorded and reported in a consistent manner; and*
 - c. Where appropriate, the child or young person is informed of the outcome; and*
 - d. Appropriate steps are taken with the parties to the allegation, including a review of the caregiver's plan*

Regulation 85 – Provision of information to independent monitor

The chief executive must ensure that information is provided to the independent monitor on –

- a) Reports of abuse or neglect that the chief executive has received under regulation 69; and*
- b) How those reports were responded to*

Regulation 86 – Self-monitoring

- (1) The chief executive and an approved organisation with a child or young person in care or custody must monitor their own compliance with these regulations (self-monitoring) by—*
 - (a) having systems in place for continuous improvement that identify and address areas of practice that require improvement; and*
 - (b) using a system for self-monitoring designed to ensure the collection of information that will support the independent monitor to fulfil its monitoring role.*
- (2) The Minister may at any time require the chief executive or any approved organisation with a child or young person in care or custody to report on the matters referred to in subclause (1).*