

If you have any questions or concerns you can email us:



info@icm.org.nz

If you are worried about how information is stored or used, you can complain to the Privacy Commissioner:



0800 803 909



www.privacy.org.nz/about-us/contact/



info@icm.org.nz



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**Te Mana
Whakamaru
Tamariki
Motuhake** | Independent
Children's
Monitor

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Talking with us

**Information
for caregivers**

Who we are

We were created to check that tamariki and rangatahi (children and young people) in care are well looked after and have what they need.



We do this by getting information from many places. Once we have all this, we write a report for the Minister for Children, which we publish on our website.

Who we want to talk with

We talk with many people including tamariki and rangatahi, caregivers, whānau (family), and agencies working with children in care.

We may/can have conversations with people individually or hold group conversations. We will make sure these conversations are a safe space for you to share your ideas and thoughts.

Why we want to talk with you

Because your experience matters. This is a chance for you to share your thoughts and tell us what's been happening for you.

What you say will help us understand what is working, and what needs to change to make it better. This will help strengthen the positives for children and young people in care or custody.

Taking part

You choose whether you want to take part, or not.

You can change your mind at any time and can stop being part of the conversation without giving a reason. Just let us know.

If there are things you don't want to talk about

If there's something that you don't want to talk about, you don't have to.

How we keep your information safe

Anything you say, and all the information about you, will be kept private.

We will write down things you say so we don't forget, but we won't write your name, so no one will know it was you who said it.

The notes will be stored safely and securely where only certain staff from the Independent Children's Monitor can see them.

Your name will not be shared with anyone unless we are worried about your safety, the safety of someone else, or a serious crime has been committed. If this happens, we will discuss it with you first as long as it is safe to.

If we are talking to you in a group, other people may say things that they don't want anyone else to know, so please don't share what they say with anyone.