Tātari kawa

Purpose

Tātari is about how we prepare information for coding and how we share our findings back with the communities we visit. The Tātari kawa aligns with our *Tikanga approach* and our following engagement principles:

- **We share back with those we engage with and we learn from our engagements.**

  We recognise the importance of sharing back with the communities we talk with. We share our findings to demonstrate we have listened and to support improved outcomes for tamariki, rangatahi and their whānau. We invite others to share their experiences of our engagement so we can continuously improve our approach.

- **We uphold the mana of communities and agencies we engage with**

  To provide a holistic view, we engage with those who have a responsibility and interest to improve the wellbeing of tamariki and whānau in their care system. We are respectful when we engage with others. We build connections, we listen attentively, and we show our gratitude to those who have shared with us. We respect their information and treat it with care.

We treat information we have gathered as taonga

The information we gather during visits is powerful and personal. It is taonga (a treasure of high value including objects, resource, phenomenon, ideas and techniques) and is treated with respect and care. Tamariki, rangatahi, whānau, caregivers, frontline staff, communities, and agencies who share their experiences with us trust us to take our responsibilities as kaitiaki (stewards) of the information they have shared, seriously. We show we are doing this by the way we talk about the information we gather, how we collaborate around understanding it during our coding process, and how we respectfully share our findings with others.

We are thoughtful with how we code information

The Monitor gathers a lot of information and we need a process that helps us manage it and make sense of it. Coding is the process of labelling and grouping similar information together so we can generate themes and patterns.

Coding is the foundation of the analysis process. Therefore, when we code information, it is important that we are reflective and rigorous so that our coding decisions are robust and grounded in the conversations we have with people. Coding can be done in person or online.

We apply a tikanga approach to the way we code information from tamariki, whānau, and caregivers

The Monitor applies a tikanga approach across everything we do. Our tikanga approach is built on respect, trust, and reciprocity. It provides the foundation for how we code and theme the information we gather through our community engagements.

To uphold our tikanga approach during our coding process, we engage in wānanga when we code information for tamariki, whānau, and caregivers. To wānanga is to create a collective learning environment for those who have been on a monitoring visit together. In the wānanga space, monitoring teams and other staff who are part of wānanga, reflect, discuss, deliberate, consider, and reach a consensus about where to code information. Wānanga goes beyond meeting coding requirements. It is about nurturing and respecting the voices of tamariki, whānau, and caregivers by engaging culturally, intellectually, emotionally, and spiritually with each other so that we accurately code information.

We apply a collective approach to the way we code information from agencies

We talk with a range of people within the Oranga Tamariki system who provide services and supports to tamariki and rangatahi in care and their whānau and families. We recognise that these people trust us to care for their information in a way that is ethical and upholds their mana. We demonstrate our respect by working collectively to code their information.

Working collectively ensures that we are informed by a range of perspectives and provides a level of accountability and transparency.

We share back with those we engage with and we learn from our engagements

Sharing back our findings with others is an important part of our kaupapa. We share back to different groups, in different ways, for different purposes and happens after the information has been coded and analysed. By sharing our findings, we hope to help shape and improve outcomes in the Oranga Tamariki system in the future.

Whenever we share our findings, we share back to tamariki, whānau, and caregivers, the key themes we heard from them collectively. We do this so they know that we have listened to them and so they know what others are experiencing.

We share back a *Community report* to all other individuals, communities, and agencies we engage with. This is our *Community report*. The *Community report* summarises the key findings we heard from everyone we talked with. The purpose of the Community report is to provide adequate information that individuals and communities can use:

- to recognise what they are doing well collectively
- to further strengthen the way they work together to improve outcomes for tamariki and their whānau.

The third report we produce is for Oranga Tamariki only. This report provides more detailed information about what they are doing well, and areas that need improvement.

No matter who we share our findings with, we are respectful with people's personal information and experiences. We can only share information when it is not identifiable to an individual.